

Anti-Social Behaviour Priorities – Interim Guidance

On an interim basis the following addendum is issued to Arhag’s anti-social behaviour policy as guidance both to staff and residents on how to categorise cases of anti-social behaviour.

ASB cases will be categorised in terms of their seriousness with response times falling within one of two priorities.

There are **two** essential priority cases

Priority	Seriousness	Response Times	Examples
Priority 1	Severe Urgent	Officer to make contact within 1 working day and complete an interview and detailed assessment (within 1 – 2 working days) subject to victim’s expressed needs etc	<ul style="list-style-type: none"> ▪ Violence ▪ Threats of violence ▪ Domestic Abuse ▪ Hate crime or hate related harassment (on the grounds of race, religion, sex, sexuality, age or disability) ▪ Drug dealing/drug use ▪ Serious health and safety issues (E.g. drug paraphernalia)
Priority 2	Moderate Minor	Officer to make contact within 3 working days (moving to 5 working days), arranging an interview and initial assessment completing this within 10 working days.	<ul style="list-style-type: none"> ▪ Noise ▪ Neighbour disputes ▪ Verbal abuse ▪ Fly tipping/Environmental Vehicle Nuisance ▪ Damage to property (unless serious health and safety issues) ▪ Gangs hanging around ▪ Alcohol related (unless there is violence/threats of violence or other serious factors)