



Instruction to your Bank or Building

Society to pay by Direct Debit

PLEASE FILL IN THE FORM USING A BALL POINT PEN

AND RETURN TO THE ADDRESS OVERLEAF

allpay Limited Re: Arhag Housing Association Ltd Fortis et Fides	Service User Number		
Whitestone Business Park, Whitestone,	4 1 8 3 8 5		
Hereford. HR1 3SE			
Name(s) of Account Holder(s).	Please complete your Address and Telephone Number. This is not part of the instruction to your Bank or Building Society. For allpay Limited official use only.		
	Address		
Bank/Building Society Account Number			
	Postcode		
Bank Sort Code.	Telephone Ref:		
Name & full postal Address of your Bank or Building Society.	Instruction to your Bank or Building Society. Please pay allpay Limited Direct Debits from the account detailed in this instruction subject to the safeguards assured by the Direct		
To: The Manager Bank/Building Society	Debit Guarantee. I understand that this instruction may remain with allpay Limited and, if so, details will be passed electronically to my Bank or Builiding Society.		
Address	to my bank or building Society.		
	Signature(s)		
Postcode			
	Date		
Reference			
A H H R			
Banks and Building Societies may not accep	t Direct Debit Instructions on some types of Account		

This Guarantee should be detached and retained by the Payer

DIRECT

The Direct Debit Guarantee

- This Guarantee is offered by all banks and building societies that accept instructions to pay Direct Debits.
- If there are any changes to the amount, date or frequency of your Direct Debit, allpay Limited will notify you 10 working days in advance of your account being debited or as otherwise agreed. if you request allpay Limited to collect a payment, confirmation of the amount and date will be given to you at the time of the request.
- If an error is made in the payment of your Direct Debit by allpay Limited or your bank or building society you are entitled to a full and immediate refund of the amount paid from your bank or building society.
 - If you receive a refund you are not entitled to, you must pay it back when allpay Limited asks you to.
- You can cancel a Direct Debit at any time by simply contacting your Bank or Building Society. Written confirmation may be required. Please also notify us.

Direct Debit Payment Details

Client Reference Number				
1st Payment Amount		Date of 1st Payment		
Subsequent Payments		Next Due Date		
Frequency of Payment				
Please enter the details of the customer, if different from those of the bill payer overleaf:				
Name				
Address				
Postcode				

PLEASE RETURN TO:

Payments will be collected on behalf of:

ARHAG HOUSING ASSOCIATION LTD 80-92 STRATFORD HIGH STREET THE PEOPLE'S PLACE STRATFORD LONDON E15 2NE