

Estate Inspection Scoring Guidelines

Area Inspected	Unclassified	Bronze	Silver	Gold
Estate Cleanliness	Overall appearance dirty. Widespread litter, graffiti, rubbish, and waste items not removed. Bin stores unsanitary.	Some areas need further cleaning, or have large amounts of litter, dumped items, or graffiti. Bin stores may need attention.	Cleanliness generally satisfactory. Perhaps some marks, litter, cobwebs, or minor graffiti – but only in isolated areas.	All areas clean, good appearance, free from litter and cobwebs. Bin stores secure, clean, and disinfected.
Block Exteriors	Extensive repairs and redecoration needed. Areas of damaged or missing paintwork, brickwork, signs, and drains/guttering.	Some signs damaged or defaced, drains blocked, or guttering and paintwork damaged. Repairs and redecoration needed.	Exteriors in good condition, with only minor damage. Slight blockages in drains/guttering, but drainage unimpeded. Some small repairs needed.	All building exteriors are sound and attractive. No work required.
Block Interiors	Damage in many areas, leaving estate insecure and unattractive. Lights and lifts broken, doors and windows missing or damaged.	Repairs necessary. Some lifts out of order, doors and windows damaged, and communal areas badly maintained.	Internal communal areas generally secure, lit, and accessible. Only minor repair work required, on issues not significantly affecting appearance, safety, or security of block.	Doors, windows, and lifts secure, in perfect working order. All lights operating correctly. Communal areas tidy and well-maintained.
Gardening and Grounds	Few lights working or operating correctly. Plants extensively overgrown/damaged. Fencing badly damaged in several areas.	Several lights not working correctly. Plants overgrown. Rubbish in hedges and shrubs. Fences and noticeboards need repair.	Appearance and visibility acceptable. Lights working and fittings secure. Grounds attractive. Only slight gardening, and/or minor repairs to fences and noticeboards required.	Grounds and gardens neat and attractive. All lighting working correctly. Walls, fences, and noticeboards in excellent condition.
Play Areas, Paved Areas, and Car Parks	Paving/roadways/courtyards rutted and potholed. Play areas damaged/unsafe. Derelict vehicles unremoved months after initial report.	Whilst safe, repairs needed to paved areas and/or to play areas. Unlicensed vehicles not removed over a month after initial report.	All areas safe and attractive, with only very minor works needed. Maybe some unlicensed vehicles, but all with warning notices issued.	All paved areas in excellent condition. Play areas safe and attractive. Car parks well maintained, with no vehicles untaxed or abandoned.